



## **SECTION 1000: STUDENTS AND SCHOOLS**

### **POLICY 1070: CONCERNS BY PARENTS/GUARDIANS**

- *Date Adopted: June 18, 2014*
  - *Date Revised: October 12, 2021 (Housekeeping Revisions)*
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#### **POLICY STATEMENT**

The Board encourages positive communication between schools and parents/guardians, relating to their children's education.

#### **POLICY**

The Board encourages parents/guardians to discuss their interests and concerns regarding their child's education as early as possible, directly with the person(s) in charge of their child's progress.

#### **PROCEDURES**

1. Most concerns can be resolved at the source of the concern and this is the place to seek a solution.
2. Should the parent or guardian not find satisfaction they are encouraged to proceed to the next step. It is the responsibility of each person involved to clarify the problems and attempt to resolve the concerns.
3. Concerns must be directed in the following order:
  - a) discussion with the teacher;
  - b) discussion with the principal;
  - c) discussion with a designated member of district staff.
4. Where it is evident that the parent or guardian has not followed these steps, the district will redirect the parent/guardian to the starting level.
5. If the parent or guardian has discussed the situation with the appropriate people and remains unsatisfied with the decision, they may appeal the decision under Section 11 of the *School Act* and CMSD82 Policy 5080 - Appeal Bylaw.